

Terms and Conditions

Please read the following carefully as it your contract with *Itinerance* and clearly lays out your agreement with us.

General Information Booklet: Prior to booking, it is essential to consult the general information booklet which can be found on our website.

To secure your booking: When booking for one of our holidays or excursions, adherence to our terms and conditions is obligatory. Your reservation is subject to availability and will only be confirmed upon receipt of your completed and signed registration form, together with a 300 Euro deposit towards your holiday.

Full Payment: The balance will be settled on site when you arrive. (N.B. We unfortunately do not have the facilities to accept credit cards)

Cancellation Policy: Should you wish to cancel your booking, cancellation charges will be imposed as following (If the charge is less than that of your deposit, you will be reimbursed the remainder) :

- 30 days or more before departure - 15% of the total amount.
- 29 - 21 days before departure - 35% of the total amount.
- 20 - 14 days before departure - 50% of the total amount.
- 13 - 7 days before departure - 75% of the total amount.
- Less than 7 days before departure - 100% of the total amount.

It is strongly recommended that you take personal travel insurance with our company, which includes cover -in justified cases - against cancellation charges : 4% of the total amount. Every tour begun being due for the entire tour.

Included in the price:

- Full board accommodation.
- The loan of group or individual equipment where necessary.
- The transportation of luggage as appropriate: vehicule and driver; or an animal.
- Organisational costs.
- Food and beverage costs.
- A travel pack including a map and a detailed description of the tracks.

Not included in the price:

- Cancellation guarantee (optional extra): 3%
- Transportation from your home to Villeplane.
- Personal expenses.

Responsability: The organisers insurance does not cover the individual insurance of each participant, which needs to be taken out separately.

Equally, as trekking organisers, it is their responsibility to find various suppliers. These include gite, hotel and refuge owners, and drivers. The organisers do not hold responsibility for the above; each bear their own responsibility for their accomodation.

Unaccompanied Trekking: This option offers a trekking circuit without the aid of a guide. The price includes a detailed itinerary and a map of the zone. Unaccompanied trekking therefore requires a comprehensive knowledge of map-reading and a good sense of orientation, particularly in the mountains.

Each individual must follow the advice given by the guide booklet. The organisers cannot be held responsible for any accidents occuring as the result of disregard for caution.

The organisers cannot be held responsible for a misinterpretaion of the guide book or a map-reading error on the behalf of the participant. In the case of unaccompanied trekking, you must accept the possibility of a risk, even if minimal and unlikely, due to the natural ever-changing state of the environment. (a thunderstorm; heavy rain; rock erosion)

As a result, each participant is therefore responsible for their own safety, accepting this possibility of a risk, and not placing the responsibilty of an accident or an incident on an organiser or another supplier. This responsibilty also applies to other members of the family.